

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this 26th day of November 2019

C.G.No:39/2019-20/ Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. A. Ramdas

Chairperson
Member (Technical)
Member (Finance)

Between

B. Subba Reddy
S/o Balaram Reddy,
Indukuripet,
Nellore -Dist

Complainant

AND

1.AAO/ERO/Indukuripet
2.Assistant Executive Engineer/Mypadu
3.Deputy Executive Engineer/O/Indukuripeta
4.Executive Enigneer/Nellore Rurals

Respondents

ORDER

1. Complainant filed a petition before this Forum stating that Respondents have raised additional load amount in the CC bills and requested for withdrawal of the excess amount raised in the bill.
2. Respondent No.1 had submitted written statement wherein she stated that there was an additional load case booked on the complainant service. Hence, case amount was raised in the bill. The payment receipt of the complainant towards additional load case for an amount of Rs.3,975/- was updated in MATS. Complainant paid all the CC bills, at present there are no arrears.
3. Complainant when contacted over phone on 22.10.2019 at 12.30 P.M, he had expressed his satisfaction to the Forum for resolving his grievance.

DESPATCHED

DATE

4. In as much as the grievance of the complainant has been resolved by the Respondents, accordingly the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the Vidhyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 26th November 2019.

Sd/-
Member (Technical)

Sd/-
Member (Finance)

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidhyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.